

Major Subject / Topic	Division Name	Telephone Number	E-mail Address
Medicare Enrollment	Division of Medicare Operations	(617) 565-1322	N/A
Medicare FFS Coverage	Division of Medicare Operations	(617) 565-1322	N/A
Medicare Claims	Division of Medicare Operations	(617) 565-1322	N/A
Medicare Managed Care (Medicare Advantage)	Division of Medicare Operations	(617) 565-1322	N/A
Medicare Prescription Drug Coverage	Division of Medicare Operations	(617) 565-1322	N/A
Medicare-Approved Drug Discount Card	Division of Medicare Operations	(617) 565-1322	N/A
Medicaid	Division of Medicaid and Children's Health	(617) 565-1642	N/A
State Children's Health Insurance Program	Division of Medicaid and Children's Health	(617) 565-1642	N/A
Medicare Contractor (Carrier or Fiscal Intermediary)	Consortium Contractor Management Staff	(617) 565-1194	N/A
Medicare Fraud	Division of Medicare Financial Management	(617) 565-1331	N/A
Medicaid Fraud	Division of Medicaid and Children's Health	(617) 565-1642	N/A
Quality of Care Complaints	Division of Quality Improvement	(617) 565-1323	N/A
Quality Improvement Organizations (QIO)	Division of Quality Improvement	(617) 565-1323	N/A
Medicare Provider (Physician, Hospital, Home Health Agency, etc.)	Division of Survey and Certification	(617) 565-4487	N/A
Medicare Certification	Division of Survey and Certification	(617) 565-4487	N/A
Freedom of Information Act (FOIA) Requests	Division of Medicare Operations	(617) 565-1322	N/A
Medicare Financial Issues	Division of Medicare Financial Management	(617) 565-1331	N/A
Medicare Secondary Payer	Division of Medicare Financial Management	(617) 565-1331	N/A
Media / Press Interviews	Office of the Regional Administrator	(617) 565-1188	N/A
Inviting CMS to Participate in an Event	Office of the Regional Administrator	(617) 565-1188	N/A